

Chambersburg Gas Department – Getting Gas Service: Questions

1. What is the process, and is there a charge, to become a gas customer?

First, determine if gas is available in front of your house. If it is, there is no charge to install gas service to the house. A gas heat application must be obtained at the Service Center 80 S. Franklin Street and completely filled out by the plumber or heating contractor doing your installation. After the form is reviewed, and PA One-Call (811) has been notified, the installation will be scheduled.

If gas is not directly available, the Gas Department extends 100 feet of gas main for no charge, and the customer pays the balance of the main extension.

2. Is gas available in my neighborhood?

Gas is available in most locations within the Borough. A call to our Utility Service Center at (717) 263-4111 would confirm if gas is available in your neighborhood.

3. Additional Information

Thank you for your interest in having gas service! This is a brief guide to the process of becoming a Chambersburg Gas Department customer...enjoying the best energy value in Pennsylvania!

After determining if there is a gas main nearby, contact a plumber, or HVAC contractor, to install and/or prepare your appliance(s) for gas service. Your contractor will need to complete a *Residential Application for Gas Appliance Installation* form, and you will need to complete a *Natural Gas New or Upgraded Utility Service Account Application* to determine if there are any deposits required.

An important point to consider is having gas service installed to your home prior to any planned street repaving. (No new services may be installed within a year after new paving, as per Borough policy.)

We also invite you to participate in our *Main Street Energy Efficiency Financing Program*. This program offers qualified homeowners no-interest loans (up to \$10,000/ residential or \$10,000/commercial) for the replacement of non-gas heating appliances with Energy Star rated natural gas appliances. The program has been very successful, with 916 loans in our community, and \$4.75 million placed into our local economy. To begin, just send a completed form, with a quote for the work from your chosen contractor, to the Gas Department at 100 South Second Street.

Please let us know if you have any questions. The forms, plus natural gas information are available on our webpage at <http://www.borough.chambersburg.pa.us/>. To discuss the arrangements for gas service, or with any Borough utility emergency or question, please contact the Borough Service Center at 717-263-4111. The Service Center operates 24/7/365.